



StonehengeUS Outdoor Living Item Warranties

STANDARD WARRANTY: A StonehengeUS Emperor Wood Fired Pizza Oven, Imperial Wood Fired Pizza Oven, Duke Wood Fired Pizza Oven, Outdoor Bar, 4 or 6 Burner BBQ, Fire Table, Fire Pan herein known as “Outdoor Living Item” is designed with quality and longevity in mind. This standard warranty is effective for an Outdoor Living Item purchased for installation at residences within New York, New Jersey and Connecticut.

WHAT THE STANDARD WARRANTY COVERS: StonehengeUS warrants to the purchaser that if an Outdoor Living Item exhibits a material defect in material or workmanship from the date of original purchase to one (1) year, at StonehengeUS’s exclusive option, StonehengeUS may elect to provide parts, replace or refund the purchase price of the product or component part.

This warranty excludes:

- Normal wear and tear
- Damage or issues due to misuse or abuse
- Damage or issues due to commercial use
- Damage or issues as a result of any cause beyond StonehengeUS’s reasonable control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Damages or issues related to: improper installation
- Improper installation of an Outdoor Living Item in violation of Federal, state or local laws, regulations, codes or ordinances.
- Surface Rust
- Heat Tarnishing/discoloration
- Water damage
- Door hinges
- Stone cracking
- Metal distortion as a result of prolonged exposure to heat
- Silicone cracking due to burning

This Warranty is not valid on any component that is not original to an Outdoor Living Item. Modifications made to an Outdoor Living Item made after purchase shall invalidate this Warranty.

Please contact info@stonehengeus.com regarding any warranty claims. Proof of purchase must be supplied in all cases. You must provide the following information: a) a copy of the original receipt; b) your contact information; c) the address where the product can be inspected; and d) a description of the apparent problem and pictures of the problem. If your claim is accepted and StonehengeUS opts to replace the product or a component of the product, the replacement product/component will be provided in a similar specification as the original product if the same specification is unavailable.

Replacement products, components and services have no additional warranty nor do they extend the standard warranty.

All warranties herein extend to the original purchaser of an Outdoor Living Item and is not transferable or assignable. In the event an Outdoor Living Item is purchased by a contractor on behalf of a client or customer, for purposes of all warranties herein, the contractor shall be deemed as the original purchaser. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide notice of its terms to its clients or customers.

All warranties herein set forth StonehengeUs's maximum liability for our products. StonehengeUs shall not be liable for special, indirect, consequential, or incidental damages. The sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified herein. StonehengeUs makes no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. No distributor, dealer or representative of StonehengeUS has the authority to change, modify or expand the warranties herein.

In the event that StonehengeUs elects to replace the product or a component, the original purchaser must bear all labor costs arising out of or related to the removal and disposal of the originally purchased product and the installation of the replacement product.

Unauthorized alterations to an Outdoor Living Item will result in the warranty being void and that any purchase of Products made outside of an authorized third party or retail channel will result in the warranty being void.

StonehengeUS may from time to time change the design of its products. Nothing contained in this warranty shall be taken to oblige StonehengeUS to include such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.